

COVID-19: Advice to Bounty Technicians: Updated 18th March 2020

With the current concerns about Coronavirus (COVID-19) and the possibility of it taking hold in the UK, we are keen to ensure that all technicians take appropriate precautions to minimise the risk of infection.

- Any technician who has returned from travel outside of the UK. This advice should be checked daily as this is an ever-evolving situation.

or in the last 14 days OR had contact with a confirmed case of Coronavirus **should NOT attend work for at least 14 days** even if you are not experiencing any symptoms.

Please follow public health advice and self-isolate for 14 days

If you experience cough/fever/shortness of breath even if symptoms are mild, **STAY INDOORS & call NHS 111.**

If someone becomes unwell in the workplace and has travelled to China or other affected countries, the unwell person should be removed to an area which is at least 2 metres away from other people. If possible, find a room or area where they can be isolated behind a closed door, such as a staff office. If it is possible to open a window, do so for ventilation.

The individual who is unwell should call NHS 111 from their mobile, or 999 if an emergency (if they are seriously ill or injured or their life is at risk) and explain which country they have returned from in the last 14 days and outline their current symptoms.

Whilst they wait for advice from NHS 111 or an ambulance to arrive, they should remain at least 2 metres from other people. They should avoid touching people, surfaces and objects and be advised to cover their mouth and nose with a disposable tissue when they cough or sneeze and put the tissue in a bag or pocket then throw the tissue in the bin. If they don't have any tissues available, they should cough and sneeze into the crook of their elbow.

If they need to go to the bathroom whilst waiting for medical assistance, they should use a separate bathroom if available.



Telephone: (01233) 640191 Fax: (01233) 621550 e-mail: info@bountypestcontrol.co.uk

Partners: M.J. Rose-King & E.A. Rose-King, Unit 108 Ellingham Industrial Estate, Ashford, Kent. TN23 6LZ



If the above does not apply to you, you can continue to work as normal.

To reduce the risk of infection, where possible please check that no customers have returned from an affected country or had contact with a confirmed case.

Follow the general public health advice...

- avoid close contact (touching or shaking hands)
- wash hands often with soap and water; if that is not possible, use hand sanitizer
- cover mouth and nose with a tissue or the crook of your arm if you sneeze or cough
- avoid touching your mouth, nose, and eyes

In addition to the above make sure your vehicle is clean and hygienic:

- Surfaces (e.g. Gear sticks, Steering wheels, door handles) and objects (Electronic Tablets, Electronic pens, bait station keys) are to be wiped and disinfected regularly.
- Do not hand your Electronic Tablet to customers for signing. Wearing a fresh pair of Nitrile Gloves ask the customer their full name and write their name in the signature box with 'CV-19' stated clearly next to the name.
- Where pesticides are used, ensure a photograph is taken of the products and location of use. Add this photograph to the report.
- Take the customers email address so that the report can be forwarded electronically.
- Waste bags should be placed in our Biffa waste receptacle on returning to the office daily.
- This is because surfaces touched by employees and customers is one of the main ways that COVID-19 spreads



Telephone: (01233) 640191 Fax: (01233) 621550 e-mail: info@bountypestcontrol.co.uk
Partners: M.J. Rose-King & E.A. Rose-King, Unit 108 Ellingham Industrial Estate, Ashford, Kent. TN23 6LZ



Follow on site instructions:

- If a customer is providing hand sanitising gel this must be used
- On site instructions relating to COVID-19 must be followed
- If a customer is not providing hand sanitising products ensure you use anti-bac wipes or gel before going on to a site and when leaving.
- If you develop a runny nose or cough ensure paper face masks are worn at customers sites. Giving an explanation that good respiratory hygiene prevents the spread of COVID-19

Advice to Bounty technicians:

If COVID-19 starts spreading in your community anyone with even a mild cough or low-grade fever (37.3 C or more) needs to stay at home. You should also stay home (or work from home) if they have had to take simple medications, such as paracetamol/acetaminophen, ibuprofen or aspirin, which may mask symptoms of infection

This is an evolving situation so please keep up to date with government advice, which can be found <https://www.gov.uk/guidance/coronavirus-covid-19-information-for-the-public>



Telephone: (01233) 640191 Fax: (01233) 621550 e-mail: info@bountypestcontrol.co.uk

Partners: M.J. Rose-King & E.A. Rose-King, Unit 108 Ellingham Industrial Estate, Ashford, Kent. TN23 6LZ

From 18th March 2020:

As a small business operating in the service sector it is vital that our operations are safeguarded. Risks to our customers, staff and operations must always be mitigated.

From 18th March:

All new clients will be asked a series of questions:

Have they recently travelled from any of the countries highlighted as 'at risk' by the government?

Have they knowingly been in contact with anyone with Covid-19?

Have they been advised to, or are they self-isolating?

If they are a commercial client, do they have safeguarding requirements for staff and visitors?

Prior to attending jobs technicians will be calling existing customers ask a series of questions:

Have they recently travelled from any of the countries highlighted as 'at risk' by the government?

Have they knowingly been in contact with anyone with Covid-19?

Have they been advised to, or are they self-isolating?

If they are a commercial client, do they have safeguarding requirements for staff and visitors?





Servicing staff attending the Bounty office will be arranged on rotation to minimise potential cross-infection. Contact between technicians should be done via phone. Direct contact should be avoided whenever possible to reduce the risk of cross-infection.

On leaving the office, surfaces and door handles will be wiped down with anti-bacterial products to reduce the risk of cross-contamination.

Bounty Office and Stores:

Staff must use hand sanitisers before entering and before leaving the office and stores.

Contact areas (e.g. Work surfaces, door handles, phones, electronic devices) are to be wiped down regularly.

Pest Management as a Critical Service:

We would like to remind customers that Public Health Pests carry a number of extremely dangerous diseases including Leptospirosis, Salmonella, E-Coli, Hantavirus etc.

As a fully qualified and accredited company we will continue to operate key services responsibly to ensure that Public Health Pests managed while the current covid-19 continues.

Bounty Covid-19 v3 18/03/2020



Telephone: (01233) 640191 Fax: (01233) 621550 e-mail: info@bountypestcontrol.co.uk
Partners: M.J. Rose-King & E.A. Rose-King, Unit 108 Ellingham Industrial Estate, Ashford, Kent. TN23 6LZ